



Civil Rights Department

651 Bannan Street, Suite 200 | Sacramento | CA | 95811
1-800-884-1684 (voice) | California's Relay Service at 711
calcivilrights.ca.gov | contact.center@calcivilrights.ca.gov

September 4, 2026

Via Email: tainmount@sbcglobal.net

GJuan Johnson
1522 Hi Point Street, Unit 9
Los Angeles, CA 90035

RE: Notice of Intake Closure
Case Number: 202604-34531812
Case Name: Johnson / Kaiser Permanente et al.
Case Type: Unruh

Dear GJuan Johnson:

The Civil Rights Department (CRD) has closed your case for the following reason(s):

- ☒ We lack the information to proceed forward with your complaint for investigation. Based on the information you submitted and the intake interview, a link between your harms and protected basis (i.e., race, age, disability, etc.) was not established. The information you described did not support a potential violation under the California Civil Rights Department.

Be advised a complaint alleging discrimination at a business establishment must be filed within one (1) year of the last act of discrimination.

Within ten (10) days of receiving this letter, you may appeal the decision to close your case by submitting a written request to CRD Supervisor Mechelle Henry, 651 Bannan Street, Suite 200, Sacramento, CA 95811 or mechelle.henry@calcivilrights.ca.gov or call 661-281-0398.

Sincerely,

Shannel Brown

Shannel Brown
Analyst III
279-236-8120
shannel.brown@calcivilrights.ca.gov