

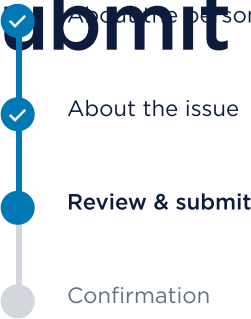
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Submit a complaint



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Review and submit complaint

About the person filing this complaint

Name
GEARY JOHNSON

Mailing Address
1522 HI POINT ST APT 9 ,
LOS ANGELES, CA 90035

Primary phone number
(323) 879 - 9240

Alternate phone number (optional)
(323) 879 - 9240

Email address

tainmount@sbcglobal.net**Are you the person who experienced the issue?**

Yes

[Edit about the person](#)

About the issue

Medical facility, department, or other area where issue occurred

Kaiser Permanente Cadillac

Date issue occurred (mm/dd/yyyy)

08/25/2026

Describe the nature of the issue.

In writing please, what is the length of time a foley catheter should stay in? I requested a sleep study months ago but no referral has been made. Since around April 2026, the message compose functions has been eliminated from my online kp.org account, I can also not reply to messages. I have talked to member services and tech support numerous times but no when can explain why this happened and when will it be fixed. I was told in writing by Dr. Barasanti that cutting me off from composing messages is an act of retaliation because I complained. I left messages June 21 2026 to Primary Care Plus and no one has answered those concerns. I also wrote Primary Care by USPS Priority Mail around 8/7/2026 and those concerns were not answered. USPS number 9405 5118 9956 1328 6695 42 delivered 8/7/26. For reference see Los Angeles city council agenda item 21-1015-S19 at 12:13 am on 6/23/26 from Johnson. Reference state civil rights department complaint CRD Intake 202604-34531812. I had gone to emergency a year or so back and the doctor prescribed an antibiotic I was allergic to and I became sick but no one ever accepted liability for giving me the wrong antibiotic.

Have you tried to resolve the issue? If so, how?

Yes, see above under describe the nature of the issue.

What would you consider to be a proper solution to the issue?

Standard of Care. Physicians must use the degree of skill, knowledge, and care that a reasonably competent doctor would use under similar circumstances They have a duty to provide care that meets the level of skill, knowledge, and treatment that a reasonably competent medical professional would provide under similar circumstances.

[Edit About the issue](#)

Legal agreement

Confirm that all information about the complaint is correct before selecting the agreement checkbox below.

All fields are required, unless noted as optional.

- ☒ By checking this box, I am filing this grievance and submitting a legal and valid signature. I understand that I'll be advised of any additional procedural and appeal rights to which I'm entitled as Kaiser Permanente moves forward with my issue.

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