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kp.org/messagecenter

**Submit a complaint/grievance**



**Geary Johnson**

To: NKPContaktMbrSvcs

Apr 24, 2026 at 10:47:55 AM

Region : SCA

First Name : Geary

Last Name : Johnson

Email Address : [REDACTED]

MRN-HRN : 000 [REDACTED]

Day Phone : [REDACTED]

Evening Phone : [REDACTED]

Comments or Questions : What is an intercom? What is a parking stall? What is a unit door peephole? What does the word 'accessible' mean? What is an accessible and functioning intercom system? What is an accessible wheelchair height peephole? What is a handicapped parking stall? These areas have been constantly explained by me to the Kaiser personnel on the record. Kaiser personnel should already be trained on these areas. Kaiser personnel should not be allowed to use personal bias to influence their understanding of these areas, as doctor bias is what I have experienced.

Role Type : MBR

Date Submitted : 04/24/2026

Time Submitted : 10:47:54 AM PDT

UUID : [REDACTED]

Audience : Member