

CALIFORNIA CIVIL RIGHTS DEPARTMENT

Discrimination In Services By A Business (Unruh)

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Johnson / Kaiser Permanente et al.

COMPLAINANT INFORMATION

Name: **GJuan Johnson**

Address

City/State

Telephone

Mobile

Email: t

COMPLAINANT DEMOGRAPHIC INFORMATION

No Demographics

RESPONDENT AND CO-RESPONDENT(S)

Name	Address	Telephone	Mobile	Email
Kaiser Permanente	6041 Cadillac Avenue Los Angeles, CA 90034			
APURBA PATHAK	6041 Cadillac Avenue Los Angeles, CA 90034			

DATES OF HARM

Most Recent Date of Harm: **4/12/2026**

Is the harm continuing?: **Yes**

Briefly describe the type of accommodations, advantages, facilities, privileges, or service you sought but were denied by the above referenced business establishment:

Board of Directors. Key Board Members and Officers (as of March 2025): Gregory A. Adams: Chairman of the Board, CEO, and President. Ramón F. Baez: Director. David J. Barger: Director. Regina M. Benjamin, MD: Director. Jeff Epstein: Director. Leslie S. Heisz: Director. David F. Hoffmeister: Director. Judith A. Johansen, JD: Director. Jonathan S. Lewin, MD: Director. Jenny J. Ming: Director. Matthew T. Ryan: Director. Richard P. Shannon, MD: Director. Vivek Sharma: Director. Cynthia A. Telles, PhD: Director (effective 3/1/25). A. Eugene Washington, MD: Director. I have been a Kaiser member since around 2009-2019 and again 2022 to current. Around October 2024, I had asked Kaiser doctors for letters requesting a reasonable accomodation re employment and also housing. The primary doctor assigned to me at the time refused to provide such letters. I complained to Kaiser grievance procedure. In the meantime I learned that Kaiser has a procedure where a patient can received such letters if they fill out a form to the Medical Records department. I filled out such for in 2025 but medical records said the doctors in question refused to fill out such forms which would verify my medical ailments. I gave such letter

from a previous doctor so Kaiser would have an idea what the Kaiser letter should say. I also supplied suggestions for such letters. The latest doctors in question are Dr. Pathak, Dr. Jeffrey Siegel, and Dr. [REDACTED] have also refused to provide a letter requesting a reasonable housing accommodation. None of those doctors gave me a reason for their refusal. I feel this is discrimination under the Unruh act CC 51, 52 because of my race, Black, and because I have complained about a disability. I have been Denied full or equal accommodations, advantages, facilities, privileges, or services by a business establishment- including both private and public entities. This is retaliation because I complained.

Following is a list of uploaded document(s)

Document Name	Update Date/Time
2026-2-10 Email from Kaiser Records Form Denied	4/12/2026 10:40 AM
2026-1-27 To Portal Dr Thipp w Ideas	4/12/2026 10:44 AM
2026-4-7 To Kaiser Portal review call with Adriana	4/12/2026 10:38 AM
2025-11-5 Kaiser Form to Request RA Housing	4/12/2026 10:39 AM
2025-10-4 To Kaiser Seigel on RA	4/12/2026 10:41 AM
2026-3-5 To Kaiser RN re RA samples	4/12/2026 10:40 AM
2025-1-14 Wheelchair Order	4/12/2026 10:43 AM
2025-11-3 To Kaiser member services re RA	4/12/2026 10:44 AM
Do you need special accommodations? No	
Do you need a language Interpreter? No	

Appointment

Contact phone number: (323) 807-3099

Appointment date: [REDACTED]

Appointment hour: [REDACTED]

Appointment status: **New**

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