



# RENT

## Tenant Complaint Intake Form

Select Language ⌵

Powered by Google Translate



### PART 5: REASON(S) FOR COMPLAINT

<input type="checkbox"/>	<b>Unit Not Registered</b>	If your rental unit is not currently registered. All units must be registered annually.
<input type="checkbox"/>	<b>Illegal Eviction</b>	You received a verbal or written notice to move out without a valid <a href="#">legal reason</a> .
<input type="checkbox"/>	<b>Non-Payment of Relocation Assistance for Tenant No-Fault Eviction</b>	You did not receive relocation assistance fees due to a <a href="#">no-fault eviction</a> .
<input type="checkbox"/>	<b>Illegal Rent Increase</b>	You received a verbal or written notice demanding more rent than allowed under the RSO. <a href="#">rent than allowed under the RSO</a> .
<input type="checkbox"/>	<b>Reduction of Services</b>	(Applies only to RSO units)- A <a href="#">housing service</a> provided to you at the beginning of your tenancy or included in the rental agreement has been removed or is no longer accessible. no-fault eviction.
<input type="checkbox"/>	<b>Failure To Post Notice</b>	The property does not have a <a href="#">Renter Protections Notice</a> posted in an accessible common area.
<input type="checkbox"/>	<b>Required Online Payment/Electronic Fund Transfer</b>	Your landlord has requested that you submit your rental payments . <a href="#">only online or by electronic fund transfer</a> .
<input type="checkbox"/>	<b>Illegal Buyout Agreement</b>	(Applies to only RSO units) You received an offer or signed a <a href="#">buyout agreement</a> in exchange to move out of your rental unit, and the RSO Disclosure Notice was not given and/or the Buyout Agreement is not in compliance with the RSO.
<input checked="" type="checkbox"/>	<b>Harassment</b>	Your landlord knowingly takes actions that <a href="#">cause harm against you</a> .
<input type="checkbox"/>	<b>Illegal Eviction Due to Tenant's Rent Owed Is Less Than the Fair Market Rent (FMR)</b>	You received a written notice of eviction for rent owed, which is less than the <a href="#">FMR</a> for your rental unit size.
<input type="checkbox"/>	<b>Non-Payment of Relocation Assistance Due to Economic Displacement</b>	You notified your landlord that you received a rent increase of no more than 5% plus the percentage change in the cost of living, or 10%, whichever is lower. You cannot afford the rent increase and <a href="#">elect to receive relocation assistance</a> to move out of the rental unit.

DO YOU WISH TO PROVIDE MORE DETAILS REGARDING THE ALLEGATIONS

As part of a long-standing dispute, about February 11, 2026, Thomas Khammar, agent for the owner Hi Point 1522 LLC, wrote me that he was going to provide me with a tandem parking stall near the rear door of the building. He said that the cost of parking would be included in my rent since parking was already included in my rent. I started parking in stall 14 which is a tandem stall that was mentioned in previous documentations. As far as I know, no one else was assigned to park in stall number 14 and I did not see anyone parked in stall 13, 14, or 15. I was previously told in writing that the parking was first come first served and then by the assigned number. A request to have a signed posted showing all the parking assignments was denied by the owner.

To submit this response, please click on the SAVE button.

SAVE

## WHAT DO YOU CONSIDER A FAIR RESOLUTION TO YOUR COMPLAINT?

As part of a long-standing dispute, about February 11, 2026, Thomas Khammar, agent for the owner Hi Point 1522 LLC, wrote me that he was going to provide me with a tandem parking stall near the rear door of the building. He said that the cost of parking would be included in my rent since parking was already included in my rent. I started parking in stall 14 which is a tandem stall that was mentioned in previous documentations. As far as I know, no one else was assigned to park in stall number 14 and I did not see anyone parked in stall 13, 14, or 15. I was previously told in writing that the parking was first come first served and then by the assigned number. A request to have a signed posted showing all the parking assignments was denied by the owner. I was off from work on Monday, February 23rd, so I did not have a need to check my car. I have been parking in stall number 14 for about two weeks off and on. As far as I know, I was still assigned to parking stall number eight also. About 3:30 PM on February 24, I received a knock on my door and it was Benjamin Renkainen from the Management company. Power Property Ben said that I needed to move my car right away and I said why and he's said you're parked in the wrong stall and I tried to explain to him what Thomas Khammar had wrote and he didn't want to hear it and he just said I had to move my car right away so I told him I would be out within 30 minutes. So I was able to get outside and move my car in about 10 minutes. Unfortunately, I found that Ben, who was still in the parking lot as I moved my car, had paste notice with adhesive to my driver side door window telling me to move the car in 24 hours. I found this was unusual because I've never seen anybody's car ticket this way before although I had seen the tenant number five notified of his car having to be moved, but they left a note on his door, they did not attempt to damage his car and he is a white tenant. I also noted that they're white tenants and in tandem stall number 19 who have three cars that they are parking in a two car stall, thus blocking the laundry room and the garbage disposal. Since there is no posted list of parking assignments, there is no way for me to tell. Are those three cars parked legally or not? Nevertheless they are also white tenants who are not harassed about parking three cars. I called the management office right away and I spoke to Ben and also the receptionist and I asked that someone come out right away and remove the sign from my car because my car window was being damaged. No one came out to remove the sign I mentioned to them that there is a damage cost involved because I may have to replace the entire window or even the entire door. The physical damage to my car also will affect the resale value. I believe the action of unnecessarily adhesive on my car window was intentional to cause harm because they just could well put the notice on my door or knocked on my door or call me on the phone because they already have all that information and they knew that it was my car. This is akin to the landlord, trying to evict you and trying self eviction or punching you in the nose to force you to move out. The Property Management company for this location has no authority to damage my car for any reason. The owner is aware that I am a disabled Black tenant and I have requested parking that would be closer to the rear door of the building. By forcing me to move my car, Ben is denying me accommodation and accessibility. Around the same time, without no written notice on otherwise, the owner of the property changed the locks on the front door to the building. I have complained to the owner that they have not given us two keys to use the lock therefore we cannot use the front door with a key. The owner has not responded. I feel this is another act of harassment because I complained about denial of housing services. There are 18 one better departments here and there is parking for 27 vehicles. Harassment is defined as is "unlawful violence, a credible threat of violence, or a knowing and willful course of conduct directed at a specific person that seriously alarms, annoys, or harasses the person, and that serves no legitimate purpose. The course of conduct must be that which would cause a reasonable person to suffer substantial emotional distress, and must actually cause substantial emotional distress to the petitioner." California Code, Code of Civil Procedure - CCP § 527.6 In addition, the housing department says that landlord to pay be utilities for a tenant can no longer get a 2% increase on the rent. I have asked the landlord to verify what the true rent amount is, and they have refused to respond. This I believe is also another act of harassment and that it causes an extreme amount of stress, not knowing what the actual amount of rent is supposed to be. The pasting to my car door window with permanent adhesive, serves no legitimate purpose, and has caused me substantial emotional distress. I fear for my physical safety as a result of the conduct of the owner. According to Public Documents, Power Property Management Inc (agent for owner Hi Point 1522 LLC) employees include Thomas Khammar, Brent Parsons, Cynthia Reynosa, Benjamin Renkainen, Bessy Cerna, David Diaz, Luis Rodriguez, Nisi Walton, Brian Vasquez.

EDIT

<- PREVIOUS STEP

CANCEL

NEXT STEP ->

