

The Rating of Kaiser Permanente Hospital
By patient Geary J. Johnson

11/16/2025

PRELIMINARY RATING KAISER CARE

This is a preliminary rating. It is meant to be indicative, but not all inclusive.

On around May 2, 2025 a catheter is inserted due to [REDACTED]

Around May 12, 2025, the catheter is removed. Sometime in May and into June I am suffering and illness and around June 3, I am given an antibiotic that I am allergic to. That is changed to another antibiotic and one of the doctors (psychiatrist) takes me off work from June 3 through [REDACTED] illness. During that time, I have a great deal of difficulty driving or even sitting in a car even if it is not moving. I don't believe any doctor at Kaiser has ever explained what was happening to me during that time. And what was causing me to keep from being able to drive even though I went to numerous doctors as well as the emergency and urgent care. I have since read that a UTI infection, a catheter insertion and maybe antibiotics can cause a patient to have trouble driving and trouble walking. But this is never explained by any doctor at Kaiser.

On June 12, 2025 I write a Kaiser primary physician and also the neurology department, a document, entitled serious health conditions defined and discussing trouble getting out of bed and the autonomic system.

On July 20, I write to the Kaiser portal a document detailing health observations and updates, which is pages one through six. There is no discussion of any doctor as to why I am unable to drive, but I am provided a [REDACTED] basis. July 20 again discuss my need for letter letters, requesting accommodation.

In August 2025, a stool test was negative.

In September 2025 there is some communications to the portal. On September 5, a urine culture is taken and it shows as abnormal with bacteria and the urine. On October 6 there is again urinary retention and catheter is inserted. There is a urinary tract infection on October 10. On October 20 the catheter is removed. On October 30 I meet with [REDACTED] in urology and he says that I have another UTI infection. I am prescribed Macrobid again.

Coordination of Care

MY RATING SYSTEM

I rate the emergency room and urgent care at 30%. The number would've been higher except that one time I went to urgent care for a catheter removal and they said the urologist doctor said that my blood pressure was too high to remove it so they sent me to emergency. I thought that was not a good decision on their part being that the blood pressure was probably raised simply because of the infection from the urinary retention. Also, I was told by one of the EMR doctors that the catheter should not be in more than three days. But I was not happy when I saw the doctors notes to the portal that did not mention the three day time limit on the portal. That seemed disingenuous and also unprofessional.

My rating is only directed at doctors and not at any staff people. I am not going to pick out any doctors by name with this report, but I am going to grade the doctors based on the totality and not singling out anyone in particular. I do think neurology doctor Boris Kazimiroff has done a

commendable job, but the jury is still out. I believe I have gotten some medical treatment from some doctors at Kaiser, but I believe it is important to issue a rating that takes into account the helpful as well as unhelpful medical care that I have experienced.

WE REMEMBER

10% of what we read

20% of what we hear

30% of what we see

50% of what we see and hear

70% of what we discuss with others

80% of what we personally experience

95% or what we teach others. Edgar Dale.

I always think of that quote above when a person asks me have they answered all my concerns. I should always reply no they have not answered all my concerns.

1. I have asked numerous doctors what is the length of time that a catheter or Foley should stay in place. And most of them have not given me a definite number of days. That is unprofessional, and in my opinion indicates a lack of medical knowledge.
2. I believe last May or June 2025 I was given an antibiotic which I was probably allergic to, by Dr. Jensen in emergency. I think the subsequent illness I had was based on the fact that the allergic reaction coupled with the UTI and catheter is what caused me to have trouble driving. No doctor at Kaiser has given an opinion on what caused me to have trouble driving. That failure, I consider to be unprofessional, and in my opinion, indicate a lack of medical knowledge.
3. I have been told that a UTI and a catheter can cause problems walking. But no Kaiser doctor has ever given an opinion on that. I consider that to be unprofessional and also an indication of lack of medical knowledge.
4. I asked numerous doctors with the relationship between hearing and vision have an effect on my trouble walking and keeping myself balanced while standing. I even asked about the effect on walking of having a hearing disability. Not one doctor was able to give me any information on this. In the meantime, I did get hearing aids and now barring any other effect from any medicine I was taking, their hearing aids helped my walking and balance issues improve by about 35%. That failure to inform me by Kaiser doctors I consider to be unprofessional, and in my opinion, indicate a lack of medical knowledge.
5. Since around January 2024, I have repeatedly asked Kaiser doctors for a list of my ailments or letters requesting reasonable accommodations for my employer as well as for my housing provider. My concerns have repeatedly been ignored since 2024, by various doctors into 2025. I have sought the assistance of the Kaiser medical records department as well as member services. Member services seem to not know what I was talking about and referred me to community resources, Kaiser employees, and they didn't have a clue what I was talking about. That indicates to me a lack of professionalism and a lack of medical knowledge.
6. I think I have had adequate experience with the therapist as well as the psychiatrist.
7. My preliminary rating of doctors at Kaiser Permanente that I have had visits or communication with, other than emergency and urgent care, is zero ("0").
8. It seems to me that you should be able to ask a good amount of questions of a Kaiser doctor. But my experience is that soon as I ask something that the doctor doesn't wanna

answer or maybe is not qualified to answer, the first thing they want to do is switch me to another doctor, without telling me what is gonna make that doctor better or worse than the one I'm talking to. That is an unacceptable procedure and extremely unprofessional.

9. Other than the [REDACTED] [REDACTED] I am taking large amounts of vitamin D, which was suggested by a doctor at one time, and that seems to be helping with some of my driving. Other than that, I'm still having trouble getting up in the morning and still having trouble walking and driving. This does not seem to be addressed by Kaiser doctors. I did request a sleep study at one time and that does not seem to have occurred yet.

Sincerely,

Geary J. Johnson

Reference: sent to portal 6/8/2025 entitled Dr. Boris and Kaiser review.

(2024 and request for differential diagnosis primarily ignored by Kaiser doctors.

I do note that there is a work status report on file which was issued by Dr. Patel on August 22, 2024. It does not appear to be a letter requesting a reasonable accommodation, but it is a work status report which restricts me from certain activities from [REDACTED] to [REDACTED] at home and at work. I did not see that letter until late but nonetheless it was not helpful because there's no indication why I would only be taking off work for a short time and what type of treatment or medicine was prescribed to me to enable me to go back to home or work duties, that there is no discussion with the doctor prior to him writing it.)